availTEC LIVE

Business Intelligence F.A.S.T. Webinar Series

Part 5 – Running Times Analysis

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Avail Team

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Purpose

- Embark on the Journey to Better Data
- We've fine tuned a process with a few agencies, and we'd like to share it with everyone
- If you do your homework and follow through, we promise you'll have:
  - Quality Data
  - Eliminate Information Silos
  - Reduce Manual Processes

Five Part Series Line Up

Part 1

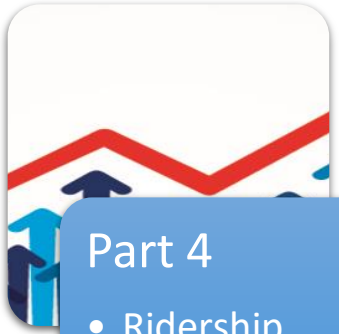
- Intro/Basics

Part 2

- Schedule Data Health

Part 3

- Vehicle Health & Operator Performance



Part 4

- Ridership Analysis

Part 5

- Running Times Analysis

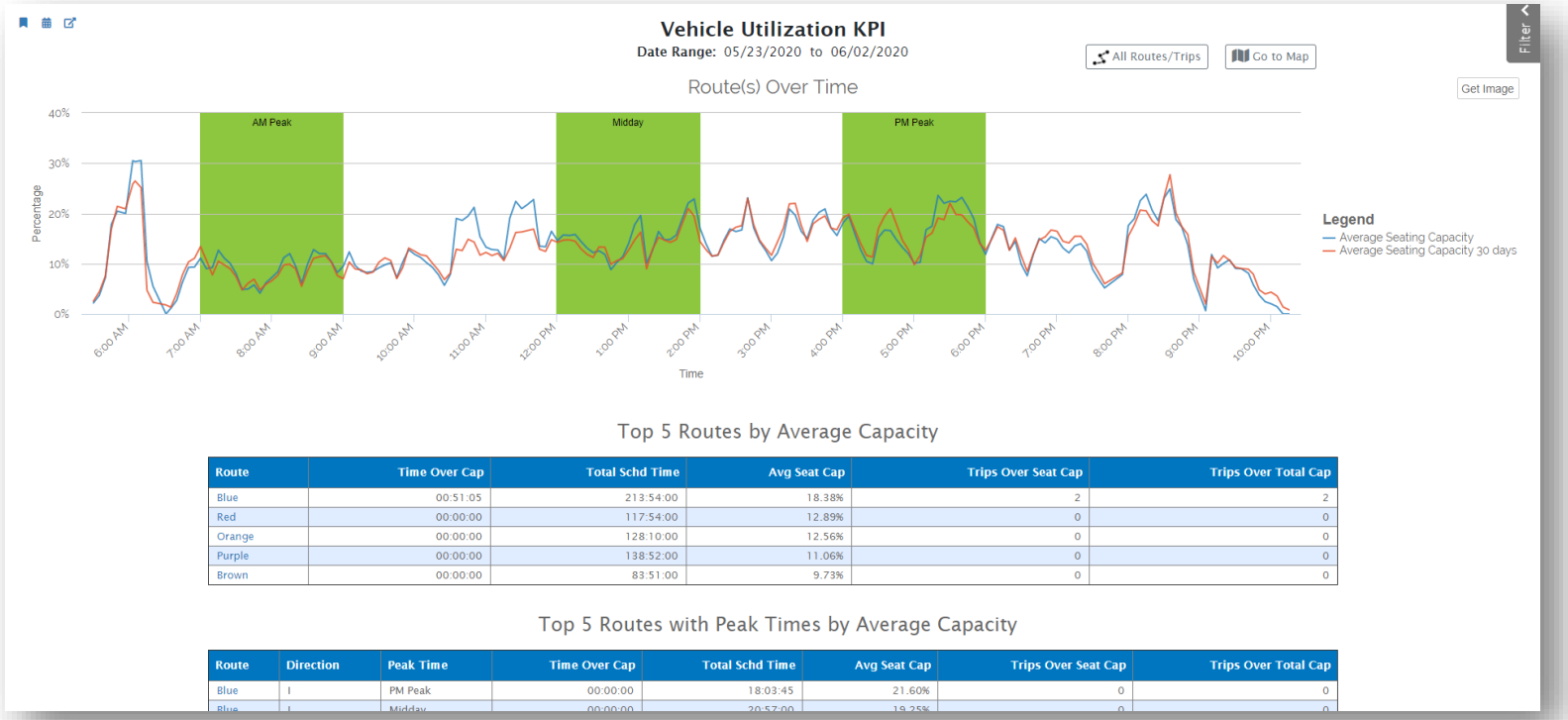
Recap – Ridership Analysis

Ridership Source

- Within the Avail system the ridership source needs to be defined
- What's your ridership source set to?
  - Farebox data or APC Boards

Business Intelligence: Vehicle Utilization

- Analyze data by vehicle capacity percentages
- Find the average capacity and number of times over capacity by Route, Trips, or Peak Times



Route	Time Over Cap	Total Schd Time	Avg Seat Cap	Trips Over Seat Cap	Trips Over Total Cap
Blue	00:51:05	213:54:00	18.38%	2	2
Red	00:00:00	117:54:00	12.89%	0	0
Orange	00:00:00	128:10:00	12.56%	0	0
Purple	00:00:00	138:52:00	11.06%	0	0
Brown	00:00:00	83:51:00	9.73%	0	0

Route	Direction	Peak Time	Time Over Cap	Total Schd Time	Avg Seat Cap	Trips Over Seat Cap	Trips Over Total Cap
Blue	I	PM Peak	00:00:00	18:03:45	21.60%	0	0

Homework

- Run your Ridership Reports
  - Confirm your “ridership” source
  - Identify where your data comes from
  - Look through the reports

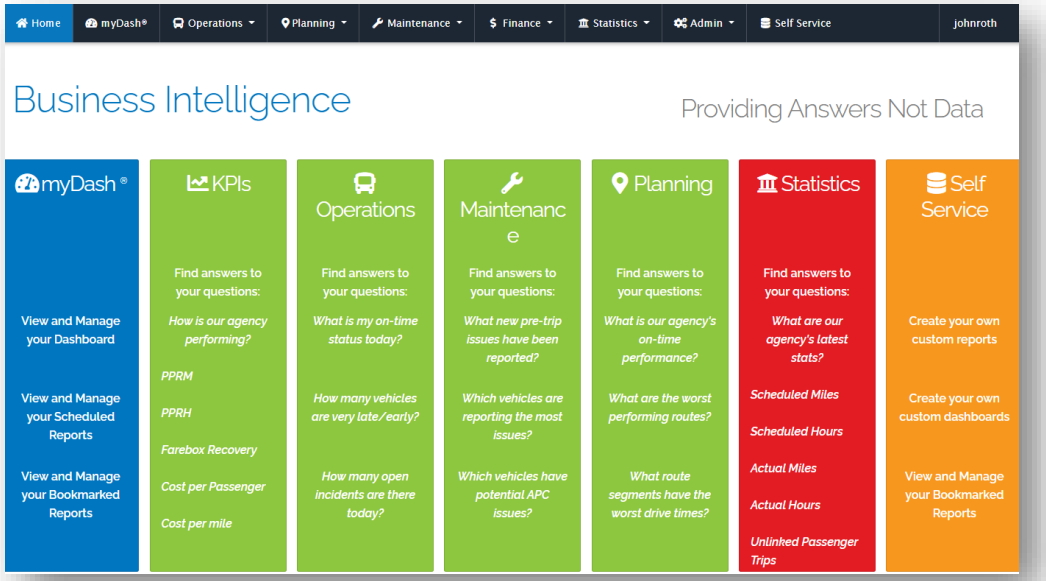
Next Step – Running Times Analysis

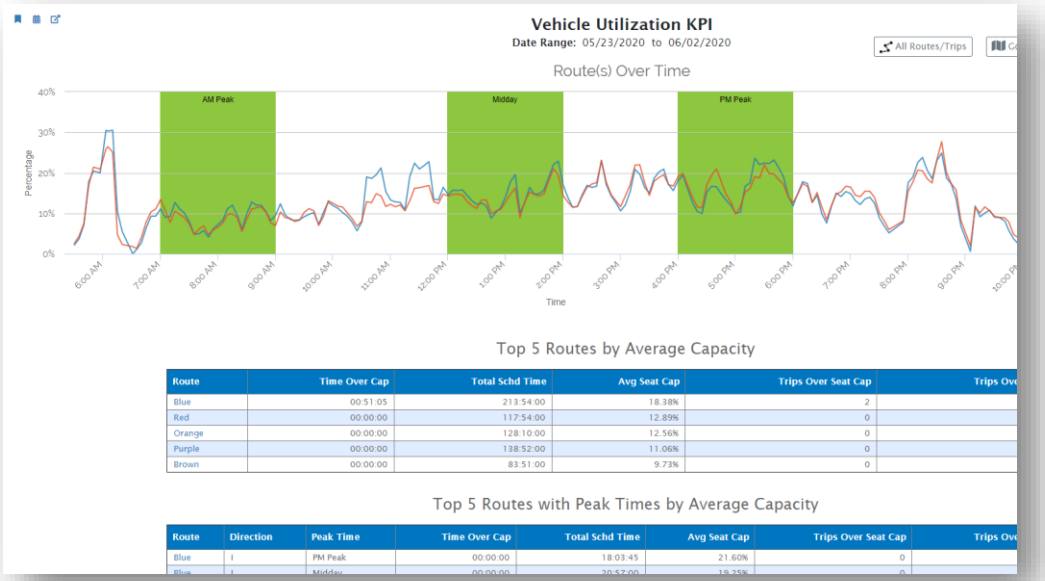
Transit Data Building Blocks

- Reporting & KPIs
- Operational Behavior
- Vehicle Equipment
- Trigger Box Data
- Schedule Data

Running Times Analysis

- The measurement of the scheduled service vs. how it was performed on the street
- Business Intelligence allows us to monitor drive time, layover time, and on time performance



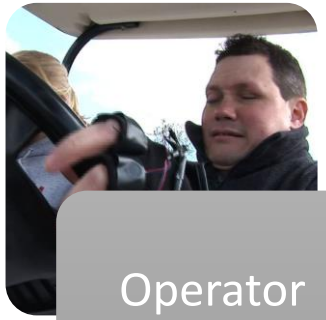


What Affects Running Times?

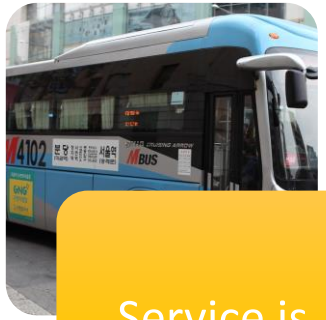
- Factors that can affect running times:
  - Time of day
  - Traffic
  - Passenger Load
  - Detours
  - Operator experience
  - In Season vs. Out of Season
  - Etc.

How are Running Times Captured?

Schedule Created



Operator Logs Into Block



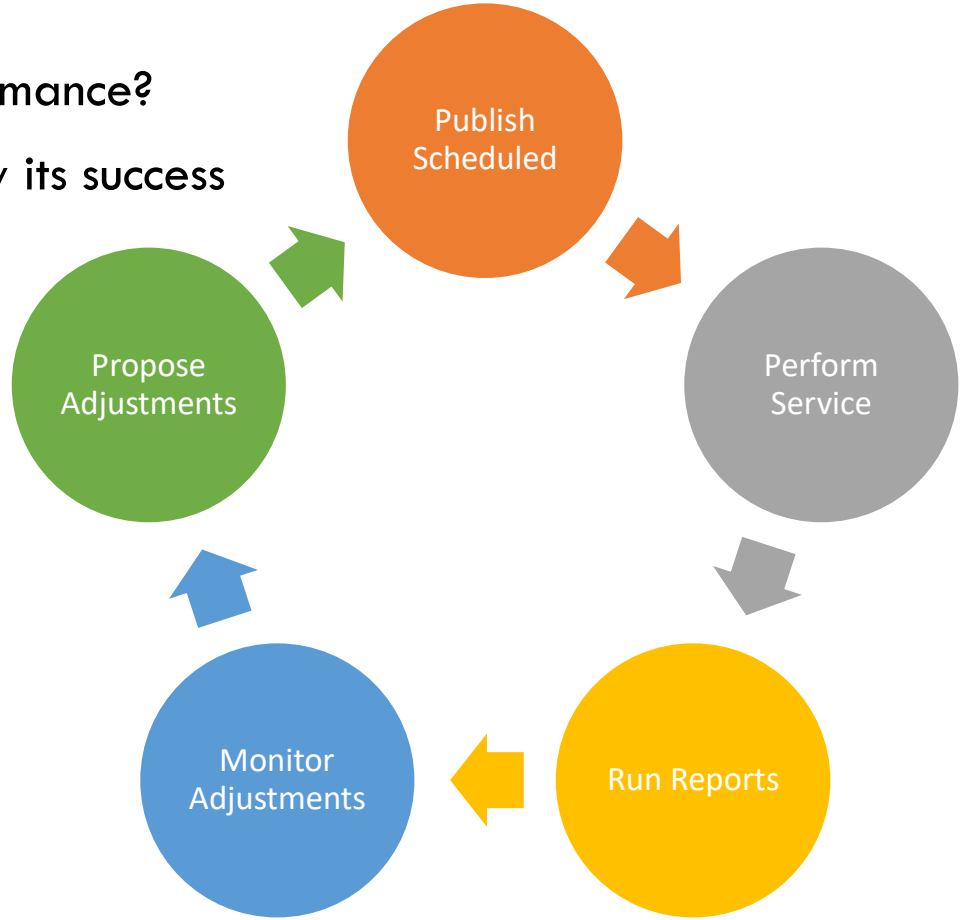
Service is Performed

Data Tagged & Sent Back In Real Time

Business Intelligence

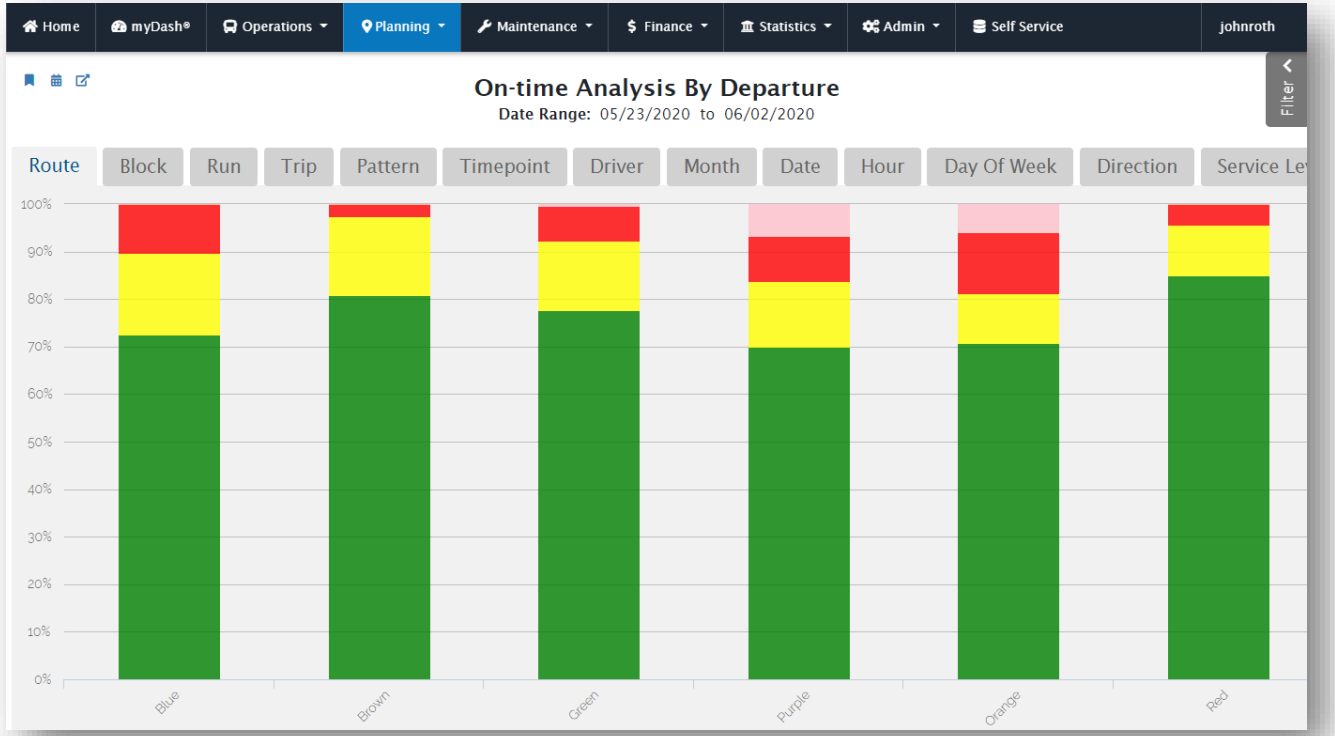
Review your Agency's Processes

- How often are you analyzing running times and on time performance?
- Do you have a process in place to make an update and review its success afterwards?
- Are you gathering driver and rider feedback?



Business Intelligence: Ontime Analysis By Departure

- OTP is good place to start
- Is there a route, block, or service level you'd like to investigate first?
- Can you identify an area that's under performing?



Business Intelligence: Running Times Variance

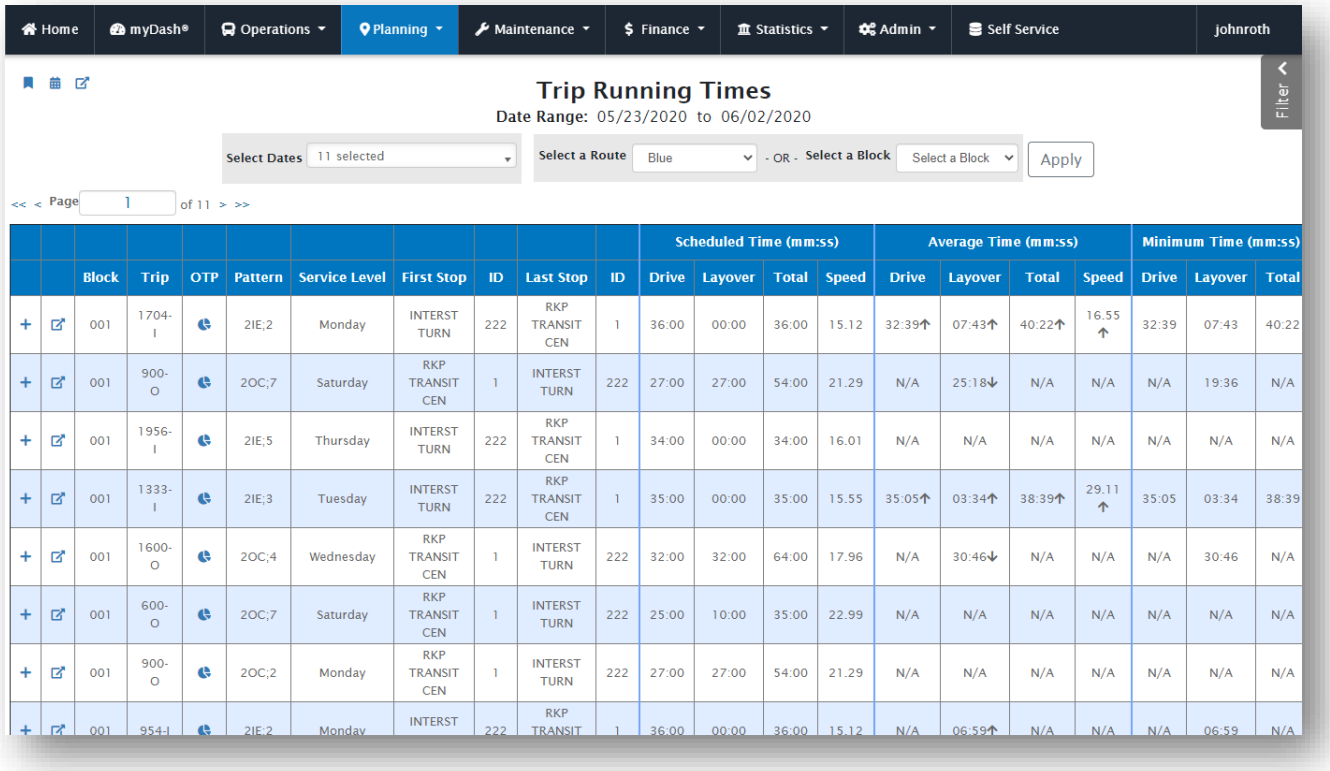
- Observed variance between the schedule and actual
  - Drive Time
  - Dwell Time
  - Total Time
- See in your schedule where extra time is being taken or where there isn't enough time

Business Intelligence: Running Times Overview

- Route and Trip level information
- Visual representation of scheduled drive time and dwell time vs. actuals
- Are trips always starting late? Can you rebalance the drive time between timepoints?

Business Intelligence: Trip Running Times

- Trip, Timepoint, or Stop segment level drive and layover time:
  - Scheduled Times
  - Average
  - Minimum
  - Maximum
  - Speed



Business Intelligence: Vehicle Utilization

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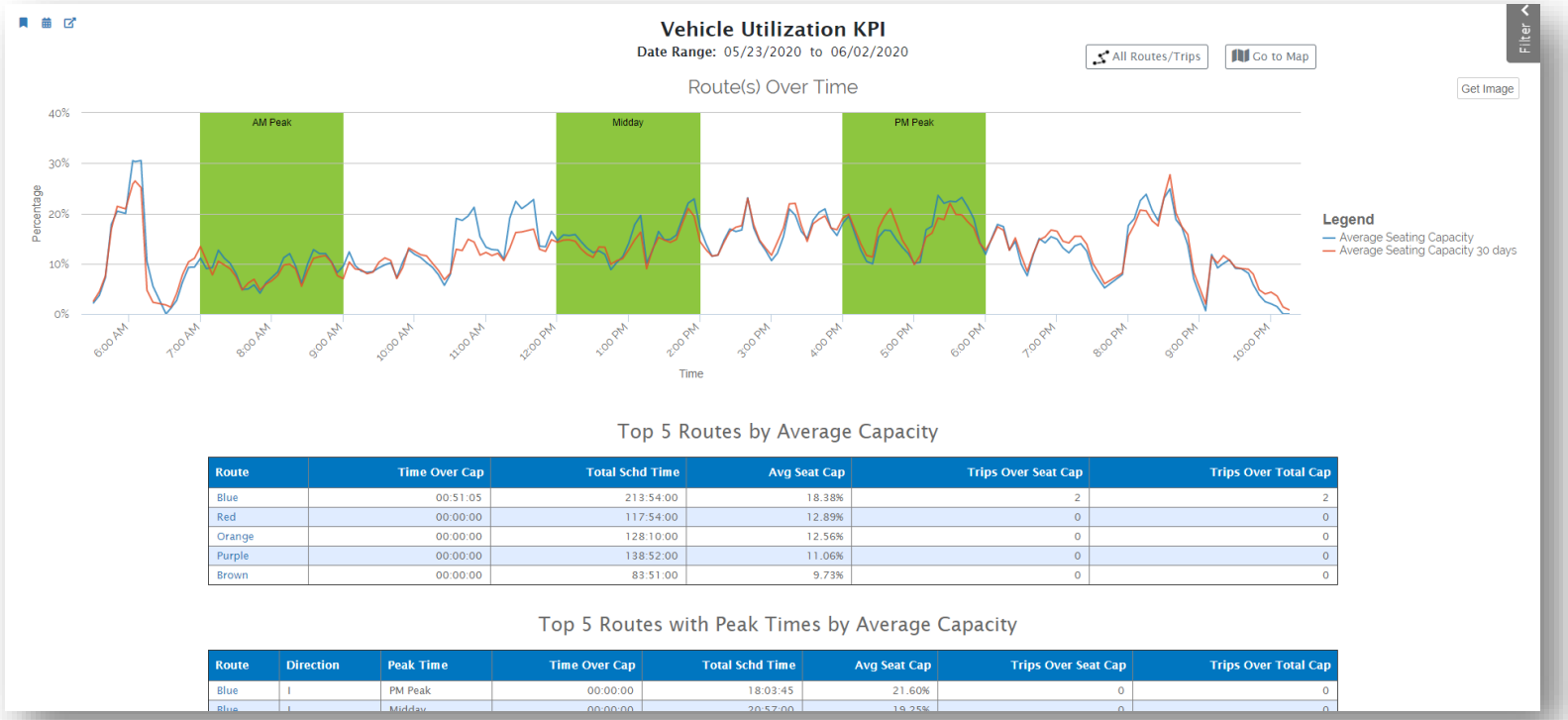

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Homework

- Run your Running Times Reports
  - What's your On Time performance? That's your baseline, document it, let's improve from there
  - Does your agency have a process of adjusting schedules and validating them after the fact?
  - Reach out to your FAST member if you need assistance!

You did it!

Timeline

- Completed
  - Part 1 Nov 12th: Intro and Basics
  - Part 2 Dec 3rd: Schedule Data Health
  - Part 3 Dec 17th: Operator Performance and Vehicle Health
  - Part 4 Jan 21st: Ridership Analysis
  - Part 5 Feb 4th: Running Times Analysis

- Upcoming
  - Feb 10th: Data Flow: System-Wide Training Webinar

" Thank you! "

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